**Piano Tuning and Instrument Repair Policy**

Piano Tuning and Repair

The WSU School of Music has contracted with professional piano tuners to provide for Piano and Harpsichord tuning and repair.

All pianos and harpsichords are tuned twice per calendar year.

Once in the summer and again over the winter break.

Throughout the academic year tuning and repair priorities are:

1. performance instruments like Schuster Hall and Recital Hall

2. classroom instruments like CA180 and CA 104

3. emergency repairs

4. others as needed

The technician comes to campus every Thursday for tuning. If a problem is discovered please inform Amy Neace and she will ask the technician to prioritize the tuning or repair as soon as possible.

Piano Moving

WSU students, faculty and other personnel are not to move pianos. Piano moving is a specialized activity and should not be undertaken without proper training. Persons needing a piano moved should discuss the situation with Dr. Paul, Director of the School of Music.

Organ Repair

Organ repair technicians are contracted to tune and repair the organ inventory.

Please report problems to Dr. Paul or Amy Neace.

Instrument Repair-School Owned-Strings, Woodwinds and Brass

These instruments are sent out each summer for repair.

During the school year emergency repair should be requested through Dr. Gretchen McNamara.